

# Anthony Ugwu

## Objective

Highly skilled and experienced website developer with over 6 years of expertise in creating dynamic and visually appealing websites. Committed to delivering exceptional results and exceeding client expectations.

## Work History

### CDW.

#### Computer Analyst.

April 2023 – Till date.

#### Roles & Responsibilities:

- Working independently and as part of cross-functional teams to address complex business issues, ensuring seamless coordination and cooperation among various stakeholders.
- Investigating and resolving day to day incidents and request, which may include unexpected disruptions in operations or reductions in the quality of services.
- Analyse the impact of incidents on business processes and recommend preventive measures.
- Handling service requests from various departments, including requests for new services, changes to existing services, or improvements to current processes.
- Creating and maintaining a repository of Service-related knowledge resources, such as process documentation, security rules, and best practices, to empower users to address their own challenges.
- Demonstrating empathy and patience when interacting with users, understanding that they may face frustration or challenges while adapting to modern technologies or processes.

### . VENTECH SOLUTION.

#### Web Developer

June 2022 – March 2023

#### Responsibilities:

- ★ Worked with different clients to understand their requirements and developed them into functional and visually appealing digital product, websites and App.
- ★ Worked alone to developed, design and maintained websites for clients using HTML, CSS, JavaScript, and CMS platforms and report direct to management team.
- ★ Implemented a responsive design technique on our clients' websites to ensure optimal user experience across various devices.
- ★ Conducted website testing and debugging to identify broken links, content management and resolve them accordingly.
- ★ Worked closely with design team to ensure seamless integration of design elements into the website.
- ★ Managed website updates and maintenance tasks, ensuring timely delivery and adherence to client specifications.
- ★ Worked with Advance Custom Field Editor for flexible content creation and maintenance throughout my stay with Ventech.
- ★ Take descriptions from UX/UI team and created a product prototype with Figma.

## CERTIFICATIONS

- ★ BSC Computer Science
- ★ Web Developer
- ★ Graphics Design

## TECHNICAL SKILLS

- ★ User Experience Design
- ★ User Interface Design
- ★ Product Research
- ★ Product Testing.
- ★ WordPress
- ★ Joomla
- ★ HTML
- ★ CSS
- ★ Figma (Mockup, prototype, wireframe, fig jam)
- ★ PHP
- ★ MYSQL ADMIN
- ★ GIT Version Control
- ★ JSON

## TOOLS

- ★ Xampp
- ★ Vcode
- ★ Adobe
- ★ Figma
- ★ Staging wizard
- ★ Office 365
- ★ Elementor/ACF

## PROFESSIONAL MEMBERSHIPS

- ★ Queens Elite Lions Club 21k District.

## T-HILL ICT CENTRE.

### Web Developer

Oct 2020 – Apr 2022.

#### **Responsibilities:**

#### PORTFOLIO

- ★ <https://access1stproject.com>
- ★ <https://callmycabng.com>
- ★ <https://ictamaka.com>
- ★ <https://icwafrica.org>

#### STRENGTH

- ★ Team Player
- ★ Problem solving
- ★ Communication
- ★ Attention to details.

#### Contact Address

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Phone: 07856528579

#### VOLUNTEERING WORK

- ★ UNESCO Center for Global Education
- ★ Caricom Foundation.

- ★ Ideate and developed over 20 websites for clients, ranging from individuals, small & medium enterprises to E-commerce.
- ★ Make sure projects are being completed to the highest standard by adhering to designing principles.
- ★ liaising with other design team members UX/UI to achieve greater result for our clients and applied a consultative approach on new and existing projects.
- ★ Host installed and configure different client websites on the Hosting platform we use and provide performance report to stake holders meeting every month.
- ★ Developed custom websites based on client requirements, ensuring high-quality design and functionality to meet customer business goals.
- ★ Collaborated with clients to understand their vision and provided creative suggestions which turned out to be a solution to their needs.
- ★ Implemented SEO best practices to optimize website visibility and search engine rankings.
- ★ In charge of website updates, maintenance, and troubleshooting to fix bugs based on the service level agreement with our client.

## CALLMYCAB SERVICES

### Web Developer

Oct 2015 – Sep 2020.

#### Responsibilities:

- ★ Ideate and developed the Callmycab website from the beginning to finish. Stakeholders were briefed at every stage of the development.
- ★ Initiate and developed Callmycab taxi booking system with Geo mapping
- ★ Host and configure the mail servers, cPanel and domain name server control. MS Record, Mail Forwarding,
- ★ Setup the website Search Engine Optimization and Gradually build organic traffic to the website making it to rank 2<sup>nd</sup> in car hire company in Nigeria 2018.
- ★ Updates and maintenance the company website including direction on where the articles goes on the site.
- ★ Troubleshooting to fix bugs and broken links, re-summit Callmycab website to the top search engine sites for easy crawling and higher ranking.
- ★ Take responsibility for projects under me, made changes where required to the project/product which improved user experience.

